



Introduction to SPOR data services

SPOR data services: Delivering quality data services on Substances, Products, Organisations and Referentials to power EU regulatory activities





- Objectives
- The case for SPOR data services
- Implementation of SPOR data services
- SPOR engagement activity
- Deep dive: Operating models



- 1. To provide Industry stakeholders with a base understanding of SPOR data services: why we need them, resulting changes and benefits, implementation approach
- To signpost key reference material that will support Industry stakeholders in their planning to implement changes due to SPOR
- 3. To ensure Industry stakeholders are aware of how EMA plan to support them through engagement, communications and training activities



The case for SPOR data services

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Lack of standardisation...

- Different controlled vocabularies* are used across different organisations
- Names used for organisations differ between, and sometimes across different departments within, NCAs and Industry
- Different names for substances are used across different regions in Europe and globally
- Data is often entered manually



Results in...

- Inconsistent data quality and duplication
- Inefficiencies relating to correcting data and investigating data discrepancies
- Manual intervention required to resolve data issues
- Slower decision-making
- Decision-making based on inaccurate information

**Controlled vocabularies (aka Referentials) are lists of terms that refer to attributes of medicinal and pharmaceutical products e.g. dosage form, route of administration, unit of measurement*



Standardised data will...

Pharmacovigilance	improve signal detection and speed of response for authorised products, thus improving protection of public health in EU
ePrescription	support cross-border electronic prescriptions of medicines in EU enabling patients to obtain the right products when outside their home country based on standardised data
Falsified medicines	support the mechanism for controlling authenticity of medicines
Shortages	allow substances and products to be identified across countries enabling faster response to address shortages
Batch recalls	allow substances and products to be identified across countries enabling faster identification and withdrawal
Inspections	improve the link between the Supply Chain and the regulatory dossier since inspectors will have better records available to support their findings on Manufacturing sites
Regulatory activities	facilitate process efficiencies in regulatory activities e.g. submission of regulatory application forms and Variations

ISO IDMP will introduce standardisation



There is a legal obligation for Industry to make use of the terminologies defined in ISO IDMP standards: Regulation (EU) No 520/12012 (art. 25 & 26)

"The use of internationally agreed terminology, format and standards should facilitate the interoperability of systems used for the performance of pharmacovigilance activities and avoids the duplication of encoding activities concerning the same information. It should also allow for an easier information exchange between regulatory authorities on an international level"

Commission Implementing Regulation (EU) No 520/2012



The ISO IDMP standards establish definitions and concepts and describe data elements and their structural relationships. This enables the the unique identification of:

- Medicinal product information (MPID/PCID) - ISO 11615
- Pharmaceutical product information (PhPID) ISO 11616
- Substances (Substance ID/Specified Substance ID) - ISO 11238
- Pharmaceutical dose forms, units of presentation, routes of administration and packaging - ISO 11239
- Units of measurement (UCUM) ISO 11240

ISO IDMP standards apply to both authorised and investigational medicinal products for Human use

The solution: master data management

The identification, compilation and central management of pharmaceutical master data will support compliance with ISO standards and respond to the need for standardisation

The 5 new ISO IDMP standards are all about master data

Master data is any non-transactional information that is considered to play a key role in the core operation of a business and is re-used for multiple purposes

Types of data:

Unstructured - data found in e-mail, white papers, magazine articles, corporate intranet portals, product specifications, marketing collateral, and PDF files. (e.g. data in: product dossier, summary of product characteristics)

Transactional – data related to sales, deliveries, invoices and other monetary and non-monetary interactions. (e.g. application submission and approval dates)

Metadata - data about other data which may reside in XML documents, report definitions, column descriptions in a database, log files, configuration files

Master – Any non-transactional data that is considered to play a key role in the core operation of a business and is re-used for multiple purposes such as customer, product, site, supplier, vendor. (e.g. Products, Substances, Organisations, Referentials)

Implementing ISO IDMP through SPOR (1 of 2) ROPEAN MEDICINES AGENCY

In the case of the regulated EU pharmaceutical industry, there are four domains of master data:

Master data is any non-transactional information that is considered to play a key role in the core operation of a business and re-used for multiple purposes

- 1
- **Substances:** Harmonised data and definitions to uniquely identify the ingredients and materials that constitute medicinal product
- Products: Harmonised data and definitions to uniquely identify medicinal product based on regulated information (e.g. marketing authorisation, packaging and medicinal information)
- 3 <u>Organisations</u>: Data that comprises of organisation name and location address data for organisations such as MAH, sponsors, regulatory authority, manufacturers
- 4 **Referentials:** Lists of terms (controlled vocabularies) used to describe attributes of products e.g. lists of dosage forms, units of measurement, routes of administration

Implementing ISO IDMP through SPOR (2 of 2) ROPEAN MEDICINES AGENCY

- Four projects have been established to implement services that centralise management of each of the domains of master data
- The four projects are collectively known as **SPOR data services**:



Substance Management Services (SMS)



Product Management Services (PMS)



Organisations Management Services (OMS)



Referentials Management Services (RMS)

- The implementation of the four SPOR projects will be phased
- All proposals relating to implementation of SPOR have been and will continue to be consulted on widely with regulators and industry representatives
- SPOR applies to both domains, Human and Veterinary
- In parallel, EMA is implementing the messaging standards developed by <u>Health</u> <u>Level Seven</u> (HL7), which define a format for the electronic exchange of data that is compliant with the ISO IDMP technical specifications.

Use of SPOR in regulatory activities

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Adoption of SPOR operating models will facilitate the implementation of consistent, centrallymaintained, ISO IDMP-compliant SPOR data, which will feed regulatory activity across the product lifecycle



Master Data Management (Substance, Product, Organisation, Referentials)

Benefits of implementing SPOR



Standardised data alone is not sufficient to achieve benefits. The benefits of SPOR will be realised incrementally:

- As all phases of SPOR are completed; and
- Provided other opportunities for integration are implemented via EU Telematics Programmes such as CESSP, Clinical Trials EU Portal





Implementation of SPOR data services





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New ways of accessing SPOR data

- SPOR web interface
- SPOR APIs* (Application Programming Interface)
- Draft API specifications have been shared with SPOR Task Force; final API specifications are expected to be published in August
- For RMS, backward compatibility will be maintained with EUTCT for NCAs who use EUTCT

*An API is a mechanism to allow your IT systems to exchange information automatically with RMS and OMS





EMA Data Stewards

- A specialised team of EMA staff that will manage data on behalf of stakeholders and provide user support*
- Validate access requests to SPOR services
- Directly involved in maintaining the quality of the data:
 - Profiling the data (assessing quality of data)
 - Various data anomalies (different formats of the data e.g. telephone number) can be identified / monitored and data correction can be initiated
 - Reports generated using this cleansed data will be more reliable
- Take action on change requests for new/amended Referential Lists/Terms and Organisation data

* PMS and SMS: the level of support that will be provided is still under discussion



Data content

- RMS lists at go-live:
 - Lists from EUTCT (apart from Substance list)
 - Lists to support OMS
 - Lists for ISO 11239 (Pharmaceutical dose forms, units of presentation, routes of administration and packaging) and ISO 11240 (Units of measurement)

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- Some lists to support PMS project (e.g. Material)
- Content of the OMS dictionary at go live:
 - MAHs: (H+V) CAPs & (H) NAPs
 - MAAs: (H+V) CAPs
 - MRL applicants (Vet)
 - MA & MRL contacts: (H+V) CAPs
- RMS lists and content of the OMS dictionary will gradually be expanded. *Please see data release* plans on slides 36 and 38





OMS Operating Model

- Establishes a centralised dictionary of Organisations data to be used as a reference and in support of EU regulatory activities
- EMA will host the Organisations master data and will provide access to all stakeholders
- Common process which requires Industry to request organisation registration (or update) with EMA before regulatory submission
- NCAs will also be able to submit change requests (pre-register) to OMS
- Organisation data will be validated by the EMA Data Stewards and available in a structured format
- Please see slide 36 for OMS operating model





🕅 RMS Operating Model

- EMA will act as the broker and it will provide Referentials data services to the EU network
 - Referentials data maintained by EMA Data Stewards and available in structured format
- EMA will host reference lists from different maintenance organisations (WHO, EDQM, MSSO, BfArM, etc)
 - EDQM: maintenance organisation for ISO IDMP 11239 (ph. forms, units of presentation, routes of administration, packaging)
 - BfArM: maintenance organisation for ISO IDMP 11240 (units of measurement)
- EMA will be a maintenance organisation for new lists where no maintenance organisation exists
- Common process which requires industry and other parties to request registration of Terms before regulatory submission
- Translations done by NCAs
- All organisations need to register legacy & specific terms with EMA
- Please see slide 34 for RMS operating model





EMA IT Service Desk

- EMA IT Service Desk will provide technical support for SPOR data services for all stakeholders
- More details on this will follow nearer go-live





🕉 Data Management

- Industry will need to synchronise data in their local systems with RMS and OMS on an **ongoing** basis
- In order to reflect changes/updates in SPOR data in their local systems, Industry may need to transform their local data to align with ISO/EU data formats within RMS and OMS:
 - Data transformation change the data structure e.g. split data fields
 - Data enrichment complete the set of data e.g. add a new field such as post code

SPOR Task Force

Together, ISO IDMP and SPOR Master Data (aka SPOR data services) constitute one of the Telematics programmes known as the Data Integration Programme

EMA has established a **SPOR Task Force** (aka ISO IDMP Task Force) made up of representatives from the EU Regulatory Network, members nominated by Industry Associations and other interested parties

SPOR Task Force:

- Responsible for advising on aspects related to planning, development, implementation and maintenance of the ISO IDMP standards in the EU
- Deliver recommendations on the implementation strategy
- The group will also act as a communication channel to all external stakeholders affected by the implementation of the ISO IDMP standards in the EU

Sub groups:

 Small working groups of topic experts have been assigned to support project activities. They present findings and recommendations back to the SPOR Task Force for review and final adoption.



SPOR within the Telematics Governance



High level programme timeline

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	2016	2017	2018	2019
	Preparation Phase		Maintenance Phase	
RMS	 Build technical services Develop controlled vocabularies 	 Terminology alignment Registration of new terms Expand and manage content of list Begin implementation of the Refere 		
		RMS go live Dec 2016		
OMS	 Build technical services Develop initial organisation dictionary 	 Terminology alignment Registration of new terms Expand and manage content of dic Begin implementation of the Organ 	tionaries isations operating model	
		OMS go live Dec 2016		

- The focus for 2016 is on the first phase of implementation of SPOR through RMS and OMS
- These two services will lay the data foundations for delivery of PMS and SMS
- PMS and SMS projects are on hold in order to focus resources on implementing RMS and OMS and while the ISO standards are being finalised. They are expected to resume towards the end of 2016
- In the meantime, the PMS and SMS Sub-Group continues to carry out its business-related preparatory work
- The plan for PMS and SMS will be shared at a later stage. The high level timeline for PMS and SMS Iteration 1 is outlined below



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- The focus of activity in 2016 relates to preparing for RMS and OMS go-live
- Industry own their plans to design, implement, test and deploy changes in alignment with SPOR delivery timelines
- Industry should undertake the following activities in order to provide a better foundation for PMS and for enforcement of use of RMS and OMS in 2017

	Programme participation	 Engage with programme via Industry Change Liaisons and existing forums eg. SPOR Task Force, Sub Groups Engage with change management activities e.g. communications and training
2	Follow through on priorities	 Undertake the activities below in order to be ready to actively use RMS and OMS post go-live Follow the agreed RMS and OMS operating models post RMS and OMS go-live, which include pre- registration and ongoing maintenance of SPOR data
3	Data mapping	 No OMS mapping is required by Industry prior to OMS go-live No RMS mapping is required by Industry prior to RMS go-live. Post go-live, Industry should map against <u>new</u> Referentials lists and <u>new</u> OMS dictionary content as it is published Post go-live, Industry should synchronise their local Organisation data against the OMS dictionary and their local Referentials data against existing RMS lists
4	Data pre- registration	 At OMS go-live, Industry should send requests for new/updated Organisation data relating to MAHs only. As the dictionary is expanded with other types of Organisation data, Industry will be invited to pre-register data relating to these new Organisations. Post RMS go-live, Industry should send requests for new/updated Referentials prior to submitting an application
5	Process change	 Identify all data management processes that will need to be adapted in order to align local data and synchronise it with RMS and OMS on an ongoing basis
6	Systems change	• Identify all impacted systems and architecture that will need to be adapted in order to support the process changes identified above

Focus on Industry data activities

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	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017
KMS		Standardise any free text package descriptions using the terms in the Containers list from EDQM Map local Containers data (inc standardised package descriptions) against existing Container list in RMS Update local Referentials data against existing lists in RMS such as pharmaceutical dose forms, routes of administration, units of measurement etc. Map local data against new Referentials lists such as materials as they are made available						
					sub	mitting applications (p	w/updated Referentials pre-registration) lata synchronised wit	
l								
OMS							OMS dictionary at go-l able in line with data r	
						bmit requests for ne omitting applications (w/updated Organisatic pre-registration)	ons data prior to
						Keep local Organisatio	ons data synchronisec	with OMS

Impact on existing submission processes

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- Future phases of SPOR will deliver beyond 2017 to allow technical and business process integration of SPOR data with systems developed within other EU Telematics Programmes
- RMS and OMS operating models can only be **fully** enforced once all phases of SPOR have completed and once other programmes dependent on SPOR data are implemented and integrated
- At go-live, submission processes will continue as before and there will be no immediate process changes for Industry stakeholders
 - Some changes in the current submission processes are being explored in relation to Article 57 (xEVMPD) and Initial MAH application submission
- During Q1 2017, it is in the interests of Industry to familiarise themselves with using RMS and OMS operating models and systems in order to better position themselves for when their use becomes enforced later in 2017 and for when PMS goes live in 2018
- More information will be released in the Autumn to explain any applicable process changes and timings



SPOR engagement activity

The SPOR story so far...



While the impacts of SPOR on Industry stakeholders are not yet being felt, there is plenty of activity taking place in the background to establish the environment for uptake of RMS and OMS by Industry post go-live:



SPOR Change Network



We have established a Change Network to help us broaden the reach of the EMA in communicating about SPOR. It comprises the following key roles:



Key Industry engagement activities

- Industry Change Liaisons will provide a continuous channel for information and training throughout the year
- In addition, a number of specific events are planned that will be open to all Industry stakeholders



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Your routes to find out more







Industry Change Liaisons

SME stakeholder office

Industry stakeholders should reach out to the appropriate body within the Change Network as the **first port of call** relating to SPOR for:

- Information: central communications and key messages
- Training: signpost training material and reinforce your understanding
- Answering your questions
- Receiving your feedback on communications & training activity and content
- Supporting the exchange of best practice
- We will publish a contact list for Industry Change Liaisons on the SPOR public website
- See *Appendix* for list of Industry Associations represented by Industry Change Liaisons
- If you are a national trade association you may need to contact your NCA



SPOR public website for information on SPOR, reference materials and videos on key topics:

Navigation route: EMA home > Data submission on medicines > Implementation of ISO IDMP standards



Videos to provide bite-size chunks of information on key topics. These are easily digestible snippets of information (unlike recorded webinars which can last up to 3 hrs)



Webinars/Broadcasts to deliver longer duration live communications to a large audience across the EU region in an interactive, engaging way. Also provides a forum for Q&A.

Where appropriate, webinars will

be recorded and posted online.

SPOR reference material



Business documentation:

- Roll-out plan for RMS and OMS
- Stakeholder engagement approach
- SPOR high level benefits
- SPOR high level changes
- RMS and OMS operating model guidance
- Expansion timelines of RMS lists and OMS dictionary

Technical documentation:

- Data mapping guidance for Referentials and Organisations
- RMS and OMS data models
- RMS and OMS APIs specifications

Some of the topics covered in this presentation will be expanded and shared in August Links will be provided to reference material from the ISO IDMP/SPOR landing page on the EMA public website

Navigation route: www.ema.europa.eu>Data submission for medicines>Implementation of ISO IDMP standards



- If you are an SME and are not yet registered with the SME stakeholder office at EMA, we strongly recommend you to consider registering
- The SPOR change team will work with the SME stakeholder office and will use their established communications channels to disseminate information about SPOR
- As a registered SME, you will be able to keep up to date with SPOR data services via the SME office
- For more information on SMEs and what administrative, regulatory and financial support is available to companies assigned SME status by EMA, navigate the EMA website:
 - EMA home>Human regulatory>Supporting SMEs
 - EMA home>Veterinary regulatory>Supporting SMEs



Deep dive: Operating models

RMS Operating Model

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Referentials Operating Model

Scenario applicable when the regulatory submission takes place with an NCA



Referentials data release plan



Post go-live users should access RMS and subscribe to be notified whenever a new list has been published

Key
 Points at which new Referentials list will be added
 Stakeholders should only start submitting Change Requests for Referentials once the data is published in RMS – not before.

RMS go live


OMS Operating Model – Phase I







EMA will issue advance communications to notify all stakeholders that new data is being published on OMS and that Change Requests for that data can be submitted now that it has been published on OMS (not before).





- SPOR data is hosted by EMA, accessible to and used throughout EMA and by external stakeholders
- SPOR data is a **single and trusted source** of data
- Common process which requires industry and other parties alike to request registration of Referentials and Organisations data before regulatory submission
- Common process to request changes to the OMS dictionary and to Referentials lists/terms
- Referentials and Organisation data validated by the EMA Data Stewards and available in a structured format
- Establishes a complete and high quality dictionary of Organisations and lists of Referentials terms to be used as a reference and in support of EU regulatory activities
- Single format and simplified process to consume Referentials lists and keep them updated

RMS and OMS Services

The use cases and operating models for SPOR require stakeholders to interact with SPOR data. To support these interactions, stakeholders will be able to make use of SPOR data services:

Customer support RMS & OMS Customer support: business/technical queries; issues; training All users authenticated & authorised **Change requests** Browse data **Multi-lingual** RMS RMS OMS Search List of lists Organisation name Read List of terms incl. Term Summaries & New/update/delete Term Request Location addresses Term details New/update List Request OMS **Document attachments** List of organisations with location **Term Translations** RMS OMS addresses Search Read All Org IDs and Org Loc IDs Read/ Update Create/Update Org/Location Add location **ID Translation Service** Search Document attachments RMS RMS Source term ID into RMS ID Standard and advanced search (UI) Export Google-style search (API) Saved queries RMS Lists and terms RMS List of lists Historical versions (date/version Search queries number) List of terms Crate/update/delete queries Full list or set of results OID for sources of information Filter By Languages Language(s) Tags RMS Applicability OMS Full dictionary or set of results Search OMS File contains: all versions, Org name Create/Update/Delete Standard search Org and Location data and location address in all languages, Subscriptions source system IDs, international Historical versions (date/time stamps) RMS organisation identifiers, etc Based on source system/other IDs Search (e.g. EV_Code, DUNS/GTIN, etc) Create/Update/Delete **Documents**

RMS & OMS

View & Publish documents

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Key contacts

Industry Change Liaisons

- EUROPEAN MEDICINES AGENCY
- These are the Industry Associations represented by Industry Change Liaisons.
- A contact email address for each Industry Association will be published on the SPOR public website, which will be monitored by Industry Change Liaisons in order to provide you with a dedicated channel for queries relating to SPOR.



NCA Change Liaisons

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These are the NCAs represented by NCA Change Liaisons. If you need to contact your NCA regarding SPOR, please use the general information contact address provided by that NCA.

Country	Organisation	
Austria	Austrian Medicines and Medical Devices Agency (AGES-MEA)	
Belgium	Federal Agency for Medicines and Health Products (FAMHP)	
Bulgaria	Bulgarian Drug Agency (BDA)	
Croatia	Agency for Medicinal Products and Medical Devices of Croatia (HALMED)	
Cyprus	Department of Information Technology Services (DITS), Ministry of Health	
	Veterinary Services - Ministry of Agriculture, Rural Development and Environment	
Czech Republic	State Institute for Drug Control (SÚKL)	
Denmark	Danish Medicines Agency (DKMA)	
Estonia	Estonian State Agency of Medicines (SAM)	
Finland	Finnish Medicines Agency (FIMEA)	
France	National Drug and Health Products Safety Agency (ANSM)	
France	French Agency for Veterinary Medicinal Products (Anses-ANMV)	
	Paul-Ehrlich-Institut	
Germany	Federal Institute for Drugs and Medical Devices (BfArM)	
Hungary	Directorate of Veterinary Medicinal Products, National Food Chain Safety Office (NFCSO - NEBIH)	
	National Institute of Pharmacy and Nutrition (OGYEI)	
Iceland	Icelandic Medicines Agency (IMA)	
Ireland	Health Products Regulatory Authority (HPRA)	
Italy	Italian Medicines Agency (AIFA)	

Country	Organisation
Latvia	State Agency of Medicines (ZVA)
Liechtenstein	Office for Public Health
Lithuania	National Food and Veterinary Risk Assessment Institute (VET)
	State Medicines Control Agency (SMCA - VVKT)
Luxembourg	Ministry of Health Luxembourg
Malta	Medicines Authority Malta
Netherlands	Medicines Evaluation Board (CBG-MEB)
Norway	Norwegian Medicines Agency (NoMA)
	National Authority of Medicines and Health Products, IP (INFARMED)
Portugal	Portuguese National Authority for Animal Health, Directorate General of Food and Veterinary (DGAV (DGAMV))
Romania	National Agency of Medicines and Medical Devices (ANM)
Claugh Depublic	Slovakian Medicines Agency - State Institute for Drug Control (SUKL)
Slovak Republic	Institute for State Control of Veterinary Biologicals and Medicaments
Slovenia	Agency for Medicinal Products and Medical Devices (JAZMP)
Spain	Spanish Agency of Medicines and Medical Devices (AEMPS)
Sweden	Medical Products Agency (MPA)
UK	Medicines & Healthcare products Regulatory Agency (MHRA)
	Veterinary Medicines Directorate (VMD)



In summary

In summary





SPOR data services: Delivering quality data services on Substances, Products, Organisations and Referentials to power EU regulatory activities

- SPOR data services will act as the vehicle for implementation of ISO IDMP standards
- SPOR data services will enable the realisation of benefits at all stages of the product lifecycle due to future integration of regulatory processes with SPOR's standardised data and central data management services
- Implementation of RMS and OMS is the first step in a phased approach to roll-out of SPOR and of other Programmes dependent on SPOR data
- In order to be ready for the future changes brought about by SPOR and by integration with other Programmes, Industry should prepare now to ensure they have the foundations in place through alignment with RMS and OMS



Glossary

Glossary



API	Application Programming Interface is a set of programming instructions and standards for accessing a Web-based software application or Web tool
Backward compatibility	Capability of a new solution to successfully interface/work with previous versions of software/hardware
CESSP	The Common European Single Submission Portal (CESSP) is an ongoing Telematics programme that aims to integrate the electronic Application Form (eAF) data sets in to CESP. CESP is the current submission channel for all procedures (not technically integrated with eAF)
Change Network	A collection of representatives from Industry and regulators with responsibility for acting as the central contact point for Industry stakeholders in relation to SPOR data services.
Controlled vocabularies	(aka Referentials) are lists of terms that refer to attributes of medicinal and pharmaceutical products e.g. dosage form, route of administration, unit of measurement
CT Portal	(aka EU Portal and Database) will be the upgraded version of Eudra CT enabling a single entry point for submission and assessment of clinical trial applications at an EU level
eAF	The eAF is a collection of Application Forms that facilitate electronic submission of data relating to Renewals, Variations, Marketing Authorisation Applications (Human & Vet)
Eudra CT	The existing platform for submitting and viewing information relating to regulatory activities relating to Clinical Trials

Glossary



Eudra GMDP	EMA database that includes information relating to Manufacturing and Distribution good practice supporting coordination and output from Inspections activities	
EUTCT	A repository and provider of controlled terms (or controlled vocabularies) in multiple languages. It is the predecessor of RMS. RMS will replace EUTCT with regards to management of controlled vocabularies. EUTCT can only be fully replaced after SMS implementation as it also contains substances	
HL7	Health Level Seven (HL7) is a set of messaging standards that defines the format for the electronic exchange of data that is compliant with ISO IDMP technical specifications	
Master data	Any information that is considered to play a key role in the core operation of a business and is re-used for multiple purposes	
Unique identifiers	The ISO IDMP standards outline a set of attributes/data elements that make up a unique identifier . This enables the creation of a unique record for each medicinal product, packaged product, pharmaceutical product, substance and referential	



Thank you for your attention

Further information

Please send any queries for the change team to: **SPOR-Change-Liaisons@ema.europa.eu**

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Contact

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