

## Quality Policy

ASPHALION is a scientific consultancy that offers regulatory and pharmacovigilance services. The company was founded with the aim of supporting pharmaceutical companies by providing value-added solutions that enable them to achieve their objectives while optimizing time and resources.

Our philosophy is based on achieving the satisfaction of our customers by engaging a highly qualified professional team and offering high quality services and advanced technology.

The objective of the quality policy of our company is to guarantee the quality of our services by continuously monitoring the executed services and reviewing our client's satisfaction with the aim of continuous improvement. In line with this, we have implemented a quality management system based on the UNE-EN ISO 9001.

Therefore, at ASPHALION we are committed to make every effort to:

- Ensure excellence in all the services provided, promoting continuous improvement of our services and the management of the company.
- Meet and exceed the needs of our customers.
- Ensure high qualification, full responsibility and continuous training of all personnel of the organization.
- Involve the staff of the organization in the activities of the management of the company and seek continuous improvement.
- To comply with the legal requirements and other requirements applicable to the organization.

By developing these actions, ASPHALION is committed to continuous improvement of the effectiveness of its quality management system.

Also, to ensure that this quality policy is met, the Steering Committee is committed to define objectives consistent with this and to review the quality system periodically to ensure their effectiveness.

**Managing Director**



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